

# media release

9 November 2012

## RAIL NETWORK BEGINS NEXT PHASE OF SWITCH TO MYKI

Melbourne's metropolitan rail network reaches the latest stage of its transition to the myki ticketing system with the progressive removal of Metcard validators starting on Monday, 12 November.

Transport Ticketing Authority Chief Executive Officer Bernie Carolan urged train users who hadn't yet made the switch to myki to get one from a Premium railway station or any of the 800 retail outlets, including all 7-Eleven stores, and make their travel smoother.

"As we advised in September, we will be starting to remove Metcard equipment from the system as we move to a myki only system and to allow the installation of more myki equipment.," Mr Carolan said.

myki currently accounts for more than 97 per cent of ticket validations on the metropolitan rail network and more than 90 per cent across all modes.

Starting on Monday, 12 November, validators will be removed on the Williamstown, Werribee and Sydenham lines with work to take place first at Williamstown North, Spotswood, Newport, Werribee, Laverton, St Albans and Albion railway stations.

"For those passengers who begin their journeys at a railway station, once the validators are removed they will have to have a myki card, top up and touch on to have a valid ticket," Mr Carolan said.

"Apart from being able to get a myki from Premium railway stations and retailers, cards can also be ordered online at [myki.com.au](http://myki.com.au) or via Public Transport Victoria on 1800 800 007, while full fare cards are available at myki machines at every train station and major accessible tram stops and bus interchanges.

"Even if someone thinks they won't be using public transport immediately, our advice is to prepare early by buying a myki and keeping it in your wallet or purse for when the need arises."

On 1 January 2012, myki card prices were reduced to \$6.00 for a full fare and \$3.00 for concession passengers.

Passengers with a Metcard that has been previously validated can enter a station where validators have been removed, provided that it is within the expiry time printed on their ticket, and should seek assistance from barrier attendants to exit gated stations.

Customers are advised to check the updates page on the myki website to find out which stations will have their Metcard validators removed in the forthcoming weeks.

"Train users may already have noticed that new myki gates are being installed across the network in place of the hybrid Metcard/myki gates and the removal of validators means we are very close to seeing the end of Metcard on the rail network," Mr Carolan said.

"The vast majority of rail passengers have already made the switch to myki, they are familiar with the system and the top up options available and largely use their cards with little difficulty.

"I encourage the remaining few to convert now."

Metcard ends in Melbourne on the last service of Friday, 28 December 2012 (i.e. 3.00 am Saturday morning).

# media release

All validators are scheduled to be removed from stations by the end of January 2013 – any remaining in place as at 29 December will be switched off that day and will be unavailable for further use.

Passengers are reminded to use up any unused Metcards and make the switch to myki.

**Media contact:**

Simon Murphy

Email: [simon.murphy@transport.vic.gov.au](mailto:simon.murphy@transport.vic.gov.au)

Note to editors: Public Transport Victoria (PTV) provides a single point of contact for customers wanting information on public transport services, fares, tickets and initiatives. Customers can continue to call 13 6954 (13 myki) with myki enquiries and select the myki option after being immediately transferred to the PTV call centre menu.



it's your key