

media release

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MYKI VISITOR PACK ON SALE AT SKYBUS

The popular myki Visitor Pack will now be available at Melbourne Airport and Southern Cross Station SkyBus terminals, making it even easier for incoming tourists coming to Melbourne.

The packs contain a myki pre-loaded with value for one day's travel in Zone 1, with discount vouchers for 15 tourist attractions, a tram network map and a specially-designed myki wallet.

Transport Ticketing Authority Bernie Carolan said having SkyBus selling the myki Visitor Pack provides a seamless public transport experience for visitors to Melbourne, including those arriving to visit family and friends over the festive season, and people arriving in Melbourne to attend our many summer highlights including the Boxing Day Test and the Australian Open tennis in January.

"SkyBus can now offer visitors to Melbourne not only transport to and from the airport, but the ticket they need to travel around Melbourne's trains, trams and buses, even before they get to their hotel," he said.

"Getting a myki Visitor Pack in the hands of SkyBus customers before they reach the city provides them with the opportunity to learn about how myki works and how to get around Melbourne on their journey into the city.

"This means SkyBus customers can arrive in Melbourne and board a train, tram or bus, knowing they simply need to touch on and off to pay the lowest fare rather than trying to figure out which ticket they need to buy in advance for travel that may change at short notice."

A full fare myki Visitor Pack costs \$14.00 with \$8.00 myki money on the card, while a concession, child or seniors myki Visitor Pack costs \$7.00 with \$4.00 myki money. Passengers should ensure they carry the correct concession entitlement for the card they buy.

Mr Carolan said visitors from around Australia are encouraged to keep their myki for a return visit, but refunds in the form of a cheque were available.

"Visitors from around Australia can apply for a refund of any remaining value on the myki by sending in their card with the myki Refund and Reimbursement Form," he said.

"Those visiting friends or family members who live in Melbourne can opt to have any remaining value transferred to another myki of their choice.

"We are still in the process of finalising how we deal with refunds for international visitors and are looking to trial a process in the first quarter of next year."

myki Visitor Packs are also sold at the PTV Hub at Southern Cross Station, the Melbourne Visitor Centre at Federation square and other outlets where visitors commonly go for information, including selected hotels.

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Passengers who need to add extra value to their myki can top up at close to 800 retail outlets including all 7-Eleven stores, at all Premium Stations or at a myki machine, located at all metropolitan train stations and some accessible tram stops and bus interchanges, with the top up process explained for visitors inside the Visitor Pack.

Media contact:

Adrian Darwent

Email: adrian.darwent@transport.vic.gov.au

Note to editors: Public Transport Victoria (PTV) provides a single point of contact for customers wanting information on public transport services, fares, tickets and initiatives. Customers can continue to call 13 6954 (13 myki) with myki enquiries and select the myki option after being immediately transferred to the PTV call centre menu.



it's your key